RadioNet: User Group Questionnaire

Replies to this questionnaire are sent direct to RadioNet management, not the TNA facility. The questionnaire should be completed **once** by each user group **as soon as the experiments on the infrastructure come to an end.**

All replies will be treated in the strictest confidence. The information given will only be used for monitoring and assessment purposes.

USER GROUP QUESTIONNAIRE

1	RadioNet TNA facility financing the user group's access to the research infrastructure	
2	User Project Acronym	
3	Person filling in the questionnaire *(normally the User Group Leader)*	Family Name: First Name(s):

4 Where did you first find out about the possibilities of access supported through RadioNet?

☐ EC Research Infrastructures Action web-site   ☐ Announcement in Journal

☐ CORDIS databases   ☐ Announcement at conference

☐ RadioNet web-site   ☐ Direct mailing from infrastructure

☐ Infrastructure web-site   ☐ Personal contact (please specify below)

5 Without the support of RadioNet would you still have been able to carry out your work at this research infrastructure?

Yes ☐ No ☐   If no, please indicate the reason *(you may indicate more than one choice)*

☐ Not otherwise eligible to apply for access to the infrastructure(s)

☐ Too difficult to obtain access by applying directly

☐ Unable to pay travel & subsistence for one or more of the group members

Other (please specify)

6 Please assess the services provided by the contract with respect to the following points rating them on a scale of 1 to 5 *(very poor, poor, fair, good, very good)*

(Leave blank when the point is not applicable)	1	2	3	4	5
Publicity, made by the infrastructure, concerning the access financed by the EC					
Practical information provided on how to apply for access					
Advice to use the most appropriate installation or infrastructure					
Information provided, once your project was accepted, on how to use the facility					

Scientific support to set up your experiments and interpret the results					
Technical support to make best use of the installation(s)					
Logistic support at the facility *(office space, computing, libraries, accommodation)*					
Administrative support *(including reimbursement of travel & subsistence expenses)*					
Overall appreciation of the services provided					
The intellectual environment					

	Please indicate any comments you would like to make on the services provided *(here you can also differentiate your appreciation with respect to the different installations or infrastructures)*	
7	Please indicate any further comments or suggestions you would like to make concerning your access to the infrastructure	

Completed User Group Questionnaires should be returned to; **Dr Althea Wilkinson, RadioNet Project Manager, University of Manchester, Jodrell Bank Observatory, Macclesfield, Cheshire, SK11 9DL, UK.**